

Flex Alert Call Scripts

Flex Alert Issued #1

Hello, my name is _____ and I am with _____. We're giving you a phone call to make sure you know that a Flex Alert has been issued for tomorrow, [DAY/DATE].

A Flex Alert has been called in order to prevent a power outage.

We are asking consumers to shift their energy use to non-peak hours to avoid a preventable power outage.

Please conserve as much energy as you can tomorrow from 4 p.m. to 9 p.m. During this time, make sure to turn off lights or devices you don't need to use. Do energy-intensive activities like laundry and dishwashing either before 4 p.m. or after 9 p.m. or save it for tomorrow if possible

Thank you for your help! For more information and energy-saving tips, visit PowerSaverRewards.org.